



November 18-21, 2019 | IMPACT Exhibition Center Bangkok Thailand

Defense & Security 2019 FAQ AND SHOW INFORMATION

INTERNATIONAL AIRPORT INFORMATION

Visa Requirements

U.S. citizens carrying a tourist passport and in possession of an onward or return airline ticket do not require a visa to enter Thailand. The passport must have at least six months validity remaining to be allowed entry. Upon entry, Thai immigration officials will place an immigration stamp in the passport permitting a 30-day stay in Thailand if arriving by air or land. This time limit may subsequently be extended for an additional 30 days by paying a 1,900-baht fee to the Thai Immigration Bureau office.

TRANSPORTATION & VENUE ACCESS

How many badges will I receive and how to do I obtain them?

Exhibitors are requested to make their first stop at the Exhibitor Registration Counter when they arrive on site, to collect their badges.

Exhibitor Registration is open from:

Nov 16-17 (Saturday – Sunday): 08:30AM – 08:00PM

Space of 0 – 12 sqm. = 5 badges

Space of 13 – 24 sqm. = 10 badges

Space of 25 – 72 sqm. = 15 badges

Space of 72+ sqm. = 25 badges

Additional or replacement badges will cost 100 Baht each (approximately \$3.00 USD)

What does the exhibitor badge allow in terms of access?

Exhibitor badges are only to be used by exhibitors and their staff manning booths during the exhibition period. For security reasons, exhibitors and their personnel are requested to wear their badges at all times when in the exhibition hall. Exhibitor badges will be issued to all exhibitors and staff manning their booths, in accordance with the list of names given on the Exhibitor Name Badge Form.

Contractor badges are for the purposes of stand construction and moving of exhibits, badges will be issued by the Organizer approved contractors and their workmen to enter the exhibition hall during the build-up and dismantling period only. A limited number of stand-by badges may be issued should a contractor have a valid reason to be present during the exhibition period {e.g. maintenance, remedial purposes, etc.}. Please contact the Organizers' operations personnel for the issue of badges:

Contact Person	Position	Mobile Phone Number	Email
Mr. Atip Tubtim	Operations Manager	+66 6 2981 5661	Atip.t@ubm.com
Ms. Pornphan Takaew	Senior Operations Coordinator	+66 8 9816 6922	Pornphan.t@ubm.com
Mr. Anupong Nakeenopakul	Asst Operations Manager	+66 8 1123 2521	Anupong.n@ubm.com
Mr. Terry Mattheuz	Asst Operations Manager	+66 8 9178 0362	Terry.M@ubm.com

During site operations, please contact operations personnel at the Exhibitor Service Center at Impact Exhibition & Convention Center from November 15-22, 2019

For security reasons, contractors and their workmen are to wear their badges at all times when in the exhibition hall.

How can I invite Trade Visitors?

Free admission for professionals and trade business visitors. The Organizer reserve the right to refuse admission or to remove any person without giving a reason. This applies also to the build-up and dismantling periods. Exhibitors are advised to nominate the name of their trade/prospective customers to the Organizer to send E-invitation Cards. Trade visitors will be receiving full information about the show as well as a show directory. Trade visitors will be required to pre-register before **November 8, 2019** by emailing to the Organizer completed registration form in the E-invitation Cards so as to save valuable time upon arrival at the exhibition center. Nomination of trade buyers can be

done through the Special Guest Form (Form 9). Pre-registered trade visitors may collect their badges at the pre-registered trade visitors' counter upon their arrival on site. Please note that this is a trade exhibition and are strictly for distribution to members of the trade and business only, to the general public, Children under the age of 16 years are NOT allow admission, either as a visitor or an exhibitor.

Is there a shuttle service available?

IMPACT Arena offers both taxi & shuttle service to nearby locations. Both Taxi & Shuttle can be picked up in front of IMPACT Arena.

Where can I get a bus or taxi?

IMPACT Arena offers both taxi & shuttle service to nearby locations. Both Taxi & Shuttle can be picked up in front of IMPACT Arena. Bus stops are located outside of parking lot 6 & in the Aktiv Square.

Where are the Car Parks?

Outdoor parking, Aktiv Square & Lakeside are free of charge. Please follow the signage. There will be shuttle bus service to the hall entrance.

Challenger - The first three hours are 30 baht (approx \$0.88 USD). After that it is 20 baht (approx \$0.59 USD) per additional hour.

Forum- There will be no charge for the first 30 minutes. First 3 hours: 40 baht (flat rate). 3+hours: 20 baht/each additional hour.

Behind Hall 1- There will be no charge for the first 30 minutes. First 3 hours: 40 baht (flat rate). 3+hours: 20 baht/each additional hour

Cosmo Bazaar- There will be no charge for the 1st hour. After the first hour, the fee will be 20 baht/each additional hour.

Parking Area	Location
Indoor Parking 1 (P 1)	IMPACT Challenger
Indoor Parking 2 (P 2)	IMPACT Forum
Indoor Parking 3 (P 3)	Behind Hall 1
Outdoor Parking 4 (P 4) ** Closest to Hall 7	Behind Hall 7-8
Outdoor Parking 5 (P 5)	Behind Hall 3-4
Outdoor Parking 6 (P 6)	Behind Hall 1-2
Aktiv Square	Aktiv Square
Lakeside	Lakeside

Overnight parking is not permitted and subject to a fine of 100 baht each hour. For more information- visit the [IMPACT website](#).

BUILD-UP & DISMANTLE

What are the Build-Up & Dismantle Hours?

Build-up (construction of Turnkey and Space Only builds)

Friday, November 15, 1:00pm - 9:00pm

Saturday, November 16, 8:00am - 9:00pm

Sunday, November 17, 8:00am – 9:00pm (Turnkey booths available for exhibitor arrival)

Dismantle

Thursday, November 21, 5:00pm (Show Closes)

Thursday, November 21, 5:00pm- 12:00midnight (Power and electrical installations to be shut off at 6:00pm)

Friday, November 22, 8:00am – 3:00pm

Friday, November 22, 5:00pm (completion of breakdown)

What badges can I use during Build-Up and Dismantle?

For the purposes of stand construction and moving of exhibits, badges will be issued by the Organizer approved contractors and their workmen to enter the exhibition hall during the buildup and dismantling period only. A limited number of stand-by badges may be issued should a contractor have a valid reason to be present during the exhibition period (e.g. maintenance, remedial purposes, etc.). Please contact the Organizers' operations personnel for the issue of badges.

For security reasons, contractors and their workmen are to wear their badges at all times when in the exhibition hall.

Exhibitor Badges are also acceptable during build up.

Is there a safety dress code during build up?

Safety clothing is not mandatory. However, we do recommend taking precaution while onsite during build-up.

SHOW INFORMATION

Admission Hours

Trade Days

Monday, November 18th

8:00am – 6:00pm Exhibitor Access

11:00am - 5:00pm Visitor Access

Wednesday, November 19th - Thursday, November 21st

9:00am – 6:00pm Exhibitor Access

10:00am - 5:00pm Visitor Access

When & where does the Official Opening Ceremony take place?

Official Opening Ceremony

Monday, November 18th

9:00am - 10:00am

Location: Coming Soon!

When & where does the USA Partnership Pavilion Opening Ceremony & Ribbon Cutting take place?

Coming Soon!

Is there a dress code for show days?

Business Attire.

How can I book a conference room with the USA Partnership Pavilion?

Coming Soon!

VENUE

Where does Defense and Security 2019 take place?

IMPACT Exhibition and Convention Center, Hall 1-2

Muang Thong Thani, Thailand

[Map](#) | [Venue Plan](#)

Is dining available on site?

“Be spoiled for choice at our variety of top restaurants, food court, cafes, fast food outlets and Pub catering to international and local culinary delights, be it Thai, Western, Japanese, Chinese, a quick bite or a nice cold beer, at IMPACT we have it all.”

- There are 10 restaurants located inside IMPACT and 4 restaurants located near IMPACT. For more information visit the [IMPACT Website](#).

What services are offered in the USA Partnership Pavilion?

- WiFi will be available in the USA Partnership Pavilion Meeting Point.
- Complimentary snacks
- Coffee, hot tea, and a selection of cold beverages
- Phone charging station
- Welcome desk
- Conference Rooms available for booking

What other points of interest are onsite?

- 3- Business centers are onsite that offer facilities ranging from computers, printers and scanners to high-speed Internet access, photocopying and facsimile to ensure that you will always be connected with your business.
- 2- Childcare centers are available during event days for children from 5 to 10 years.
- First Aid Centers
- Retail Shops
- Banks

Is WiFi available?

In addition to the internet services provided in the Meeting Point, IMPACT arena offers Wireless Internet, ADSL services and Internet Cafes.

“Your office at home is just a click away at our Cyber Corner. Visitors can make use of Internet Cafes located at Hall 2, Hall 6 and Challenger Hall 1 free of charge!”

Which security measures are in place?

1. General security will be provided by the Organizers around the clock. Exhibitors and their staffs will not be allowed in the exhibition hall after official hours.
2. All personnel in the exhibition halls must wear identification badges at all times. Exhibitor Badges and Temporary Badges are available at the on-site Exhibitor Registration.
3. To avoid any loss or damage, exhibitors with small exhibit items are strongly recommended to carefully pack their items in proper packages/boxes at the end of each show day. If your displays are very valuable or sensitive and you wish to hire security personnel to attend to your stand exclusively for out of show hours, please complete Security Service Form (Form 19) for indicating security service required and return to the Organizers' official security. Please note that you must not use your own staff or personnel from any other security agency.
4. For security and safety reasons, exhibit movements in or out of the halls during show hours is strictly prohibited.

What do I do in an emergency?

Our four First Aid Centers are strategically located around IMPACT. Our trained medical staffs are on standby to offer their services to our delegates when needed. You can also dial 1155 for police (English speaking operator) or 1554 for ambulance.