



Dubai Airshow 2019 FAQ AND SHOW INFORMATION

INTERNATIONAL AIRPORT INFORMATION

Visa Requirements

U.S. citizens are subject to all UAE immigration laws. U.S. citizens should familiarize themselves with such laws before traveling to, or residing in, the UAE.

- **Passport Validity:** A passport valid for at least six months beyond date of entry is required to enter the UAE.
- **Personal travel of 30 days or less:** A U.S. citizen with a regular passport may obtain a no fee visitor visa upon arrival.
- **Stays longer than 30 days:** All travelers must obtain a visa before arrival in the UAE. Visitors on a 30 day visa may request a visa extension, which is at the discretion of immigration officials. Anyone planning to work or study in the UAE must obtain the appropriate visa.

More information: [United Arab Emirates](#)

TRANSPORTATION & VENUE ACCESS

How many badges will I receive and how to do I obtain them?

To apply for badges, exhibitors must log in to the Exhibitor Portal with their username and password.

Link: [Exhibitor Portal](#)

If you have not received, your login details please contact [Oshaira Mendez](#) immediately.

The following table is a summary of both free of charge and purchasable badges and passes for Dubai Airshow:

Category	A	B	C	D	E	F	G
Description	12-24 sqm	25-49 sqm	50-99 sqm	100sqm and over	Single Chalet	Double Chalet	Aircraft
Exhibitor badges – free allocation Additional exhibitor badge US\$ 85 each	5	7	10	20	5	20	5
Priority passes – free allocation Additional priority passes, US\$ 265 each	0	1	2	3	1	3	0
Visitor invites – free allocation Additional visitor invites, US\$ 85 each	50	75	100	150	50	150	0
Contractor badges – free allocation Additional contractor badge US\$ 85 each	4	5	8	16	4	16	2
Essential Maintenance Badge Additional Essential Maintenance badge US\$ 75 each	1	2	2	4	1	4	1

For stands under 12sqm please use the below for free allocation. Costs of additional passes as per above table.

- **Exhibitor badges – 3 badges**
- **Visitor Invites – 50 invites**
- **Contractor badges – 2 badges**

Where Can I Access Taxis?

Taxis are very affordable in Dubai and are available from your hotel or can be hailed on the road. Please note that demand for taxis in Dubai can be high and at peak times such as the end of the show there can be a long wait for taxis. Dubai Airshow does its best to get as many taxis on site as possible but taxi supply is unfortunately beyond their control.

Where Can I Get a Bus?

Frequent Shuttle Buses will run every day of the show to and from key locations and selected hotels in Dubai. We strongly recommend shuttle buses as the most efficient way to get to and from the show.

Where Can I Get the METRO?

Dubai's Metro system covers many key locations - the nearest stop to the show site is Ibn Battuta Metro Station and will be connected to the show by regular shuttle buses throughout every day of the show.

Where are the Car Parks?

The following table is a summary of both free of charge and purchasable passes for Dubai Airshow:

Category	A	B	C	D	E	F	G
Description	12-24 sqm	25-49 sqm	50-99 sqm	100sqm and over	Single Chalet	Double Chalet	Aircraft
Drop off passes – free allocation Additional drop off passes, US\$ 415 each	0	1	2	3	1	3	0
Car park passes – free allocation additional car park passes US\$ 360 each	0	1	2	4	1	4	0
Priority car park pass – free allocation Additional Priority Parking Pass US\$ 415	0	0	0	0	0	0	0
Platinum Priority car park pass – free allocation additional Platinum Priority car park pass US\$ 610	0	0	0	0	0	0	0

For stands under 12sqm, costs of passes as per above table.

[Click here](#) to view site Map and Parking Lots

BUILD-UP & DISMANTLE

What are the Build-Up & Dismantle Hours?

EXHIBITION BUILD UP		
Access to Site for Double Storey Chalets & Chalet Line Pavilions	08:00 – 18:00	27 th October 2019
Access to Site for Static Park Pavilions	08:00 – 18:00	27 th October 2019
Access to Site for Single Storey Chalets	08:00 – 18:00	3 rd November 2019
Heavy Lift Day & Pre-rig Day	08:00 – 18:00	7 th & 8 th November 2019
Access to Site for Double Deck Space Only Stands (Hot Work Day)	08:00 – 18:00	9 th & 10 th November 2019
Access to Site for Space Only Stands	08:00 – 18:00	11 th November 2019
Access to Site for Space, Chalet & Pavilion Exhibitors	08:00 – 18:00	11 th November 2019
Access to Site for Shell Scheme Exhibitors	08:00 – 18:00	14 th November 2019
All freight and debris to be cleared from Static Area	16:00 – 18:00	13 th November 2019
Stand construction must be completed	18:00	15 th November 2019
Security Sweep – All personnel must vacate the show site	16:00	16 th November 2019
All stand, chalet & pavilion construction must be completed by 18:00 on Friday 15th November. Exhibit set up should be completed by 16:00 on Saturday 16th November. Failure to meet these deadlines will result in a penalty fee.		

BREAKDOWN		
Thursday 21 st November	18:00 – 22:00	Removal of hand held goods only
Thursday 21 st November	18:00 – 22:00	Vacate All Shell Scheme Stands
Friday 22 nd November – Saturday 23 rd November	08:00 – 18:00	Dismantling & Removal of Stands
Friday 22 nd November – Tuesday 26 th November	08:00 – 18:00	Dismantling & Removal of Chalets & Pavilions
All exhibits stand fittings and waste must be cleared from the exhibition hall by 18:00 on Saturday 23rd November 2019. Any items left in the hall after this time will be treated as waste. Failure to meet this deadline will result in a penalty fee.		

What badges can I use during Build-Up and Dismantle?

Exhibitor Badges will provide access to the venue during Build-Up and Dismantle

Can we park at the site during build-up?

Yes, the parking during build up and breakdown is free

Is there a safety dress code during build-up?

High visibility clothing or vest, hard hats, and steel toe footwear are required at all times during Build-Up & Dismantle. According to the "Safe Working Practices," contractors are required to wear suitable protective clothing relevant to their job which includes eye, hearing, foot, hand protection, etc.

Will there be food available onsite during Build-Up and Dismantle?

Coming Soon.

SHOW INFORMATION

Admission Hours

Trade Days

Sunday, November 17 – Thursday, November 21

8:00am – 6:00pm Exhibitor Access

10:00am – 5:30pm Business Visitor Access

When & where does the Official Opening Ceremony take place?

When: **Sunday November 17, 2019 | 10:00 - 10:30**

Where: **Royal Pavilion**

When & where does the USA Partnership Pavilion Opening Ceremony & Ribbon Cutting take place?

When: **Sunday November 17, 2019 | 12:00 (Time approximate)**

Where: **USA Partnership Pavilion**

The reception and ceremony will begin with refreshments and networking followed by the playing of the U.S. and UAE national anthems to begin the ceremony and brief remarks by Kallman Worldwide and U.S. Government Representatives. The event will culminate with the ceremonial ribbon cutting to officially “open” the USA Partnership Pavilion for business at Dubai Airshow.

Is there a dress code for show days?

Appropriate business attire is required.

When and where can I pick up my Official Catalogue?

A copy of the Show Guide is distributed to every exhibitor and visitors can purchase it. In addition, copies will be distributed to the Exhibition to media representatives, VIPs, leading decision makers and other outlets likely to further promote the exhibition to ensure maximum coverage.

Where can I find the Organizer’s Office?

The organizer’s office can be found on the second floor.

Where can I find the Exhibitor Services’ Office?

All main contractors will have offices onsite, accessible from the hall, but during build up there will be an exhibitor service desk with all suppliers represented.

How can I book a conference room with the USA Partnership Pavilion?

Please go to the USA Pavilion Meeting Point located in **Booth 1270** once you arrive onsite. Reservations are on a first come-first served basis and are limited to 1 hour per exhibiting company per day. When booking conference rooms, exhibitors should provide:

- Date (Day) and Time of Meeting
- Length of Meeting (Note: Times are limited to 1 hour per day per exhibiting company)
- Number of attendees
- On-site contact name and number

VENUE

Where does Dubai AirShow 2019 take place?

DWC Airshow Site

Dubai World Central,

Dubai, United Arab Emirates

[Map](#) | [Site Map](#)

[Driving directions](#)

Is dining available onsite?

There will be various outlets open throughout the show open period. Please note there will limited options available during build.

What services are offered in the USA Partnership Pavilion?

- WiFi will be available in the USA Partnership Pavilion Meeting Point.
- Complimentary snacks
- Coffee, hot tea, and a selection of cold beverages
- Email station
- Phone charging station
- Conference Rooms available for booking

What other points of interest are onsite?

- Exhibitors Information Desk
- Official Contractors Offices
- Official Delegation Office
- Official Delegations Welcome Desks
- Visitor Registration
- Box Office
- Media Centre & Lounge
- Press Conference Rooms
- Business Centre
- Meeting Rooms
- Car Parking
- Dubai Duty Free Shop
- Internet Zone
- Medical Centre
- Prayer Facilities
- Restaurants
- Taxi Services
- Travel Desk (Tripaxis)
- Toilets
- First Aid
- Gala Dinner Ticket Desk
- Ground Transportation (Communicor)
- ATMs

Business Centre

The business centre will be available during show hours and provide the following range of services:

- Colour and Black/White Copying
- Telephone/Fax Machines
- Internet
- Printing

Is WiFi available?

Kallman Worldwide will be providing basic internet for our exhibitors within our USA Meeting Point, Stand **1270**. This internet will support minimal activity such as checking emails and sending messages and will be shared with all USA Pavilion Exhibitors, which can sometimes slow down its capabilities. Exhibitors may purchase Wi-Fi and wired internet services by completing the Data and Telecom Services Order Form [click here](#).

Which security measures are in place?

All personnel entering the exhibition grounds must hold a Dubai Airshow 2019 badge. Badges and Passes must be ordered using the appropriate forms available via EOS (EXHIBITOR ORDERING SYSTEM). Failure to order badges online prior to arrival may result in delays on entering the site. Passes can be collected upon arrival at the Airshow site, they **MUST** be worn at all times when in the exhibition grounds. In addition, Photographic I.D. must be carried at all times. Please note badges are not transferable.

The Organizers have arranged for 24 hour security guards to patrol the exhibition. However, exhibitors should remember that exhibition halls are vulnerable places and should take appropriate precautions against theft.

All stand, chalet & pavilion construction must be completed by 18:00 on Friday November 15th. Exhibition product set up should also be completed by 18:00 on Saturday November 16th. At this time, all personnel must vacate the Dubai Airshow venue under instruction from Dubai Police. Please note after this time no re-admittance to the venue will be allowed until 08:00am on Sunday November 17th (opening show day).

What do I do in an emergency?

Emergency medical assistance for exhibitors and contractors can be obtained from the Medical Centre located in the walkway leading from central rear exit of the Exhibition Hall to the Static Park. Medical assistance will also be available from mobile practitioners around the site.

Emergency Number in the U.A.E.

MEDICAL & POLICE (999)

FIRE (997)